Uber is acquiring Routematch to support cities in providing more accessible public transportation

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Uber has been partnering with public transportation agencies around the world since 2015 to build more efficient, accessible, and equitable public transportation networks for the millions who depend upon them. Our shared vision of making individual car ownership a thing of the past has inspired innovative products and first- and last-mile solutions in cities across the globe. And while we’ve made a lot of progress together, more is needed, especially during these current times.

Today, we’re taking a big step forward in making our shared vision a reality. We’re excited to announce that Uber has acquired Routematch, an industry-leading software provider serving more than 500 transit agency partners in urban, suburban, and rural communities around the world.

With over two decades of experience, Routematch has partnered with large and small transit agencies, starting locally in the U.S. and expanding globally. With some of the longest-tenured relationships in the industry, the company is trusted to deliver accessible and inclusive technologies for riders of all abilities. Its mission is creating sustainable mobility ecosystems that leave no person behind.

This acquisition brings together Uber’s expertise in on-demand, global mobility technologies with Routematch’s proven capabilities across paratransit, payments, fixed-route tools, and trip planning services. Both companies believe it will create new innovations that make it easier for agencies to provide the right transportation solutions to their riders, through an expanded suite of technologies.

Public transportation will always be a vital artery that connects people to their cities and towns. But as many have told us, there are many challenges that simply did not exist when fixed route services and systems were created decades ago. We believe that inclusive transportation software can help transit agencies deliver more value for riders, businesses, and communities.

We are extremely excited to bring together ideas, products, and insights from our team’s collective expertise. As allies of public transit, we look forward to finding new ways our technologies can improve transit riders’ end-to-end experiences, and expand accessibility even further for those who need it.

David Reich, Head of Uber Transit & Pepper Harward, CEO of Routematch